



# Services

*Practical TPS solutions for businesses*

# WHY YOU SHOULD USE TPS SERVICES

**TEL: 0343 005 9576**

## **TPS Services**

Telephone: 0343 005 9576  
Fax: 0844 774 8411  
[www.tpservices.co.uk](http://www.tpservices.co.uk)

## **TPS Checker**

Telephone: 0844 774 8410\*  
Fax: 0844 774 8411  
[www.tpschecker.co.uk](http://www.tpschecker.co.uk)

## **I Want That Ltd**

Unit A, 5 Colville Road  
Acton, London, W3 8BL

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\*Calls cost 5p per minute plus your phone company's access charge.

# WHO ARE WE

We are TPS Services and we provide solutions to proactive sales & marketing teams to help them be more compliant and increase call connectivity.

## WHAT WE DO



### TPS, CTPS & FPS SCREENING

We provide online services to screen your data against the Telephone Preference Service (TPS), Corporate Preference Service (CTPS) and the Fax Preference Service (FPS).



### LANDLINE NUMBER VALIDATION

We offer a fully compliant solution to checking the connectivity of your landline telephone numbers that will help you identify the good from the bad.



### MOBILE NUMBER VALIDATION (HLR)

Clean your mobile number database with us and turn your old data into connecting data.



### AUTOMATED 24/7 ANSWERING SERVICES (IVR)

We can provide you with telephone numbers you can use to show as your outbound CLI that, when called back, can play a range of optional messages and even collect telephone numbers from callers wishing to opt-out of future calls if you wish.

# TPS, CTPS AND FPS SCREENING

“ Our goal is to provide you with the most flexible TPS screening available ”

## WHY DO I HAVE TO SCREEN MY DATA?

If you make sales or marketing calls to either consumers or businesses then you are legally obliged to screen your data against the Telephone Preference Service (TPS) register for consumers or the Corporate Telephone Preference Services (CTPS) for businesses.

If you call someone registered on either list you run the risk of complaints, bad press, blogging and a fine from the Information Commissioners Office (ICO).

Although these regulations apply to every business, it is especially important if your business is regulated by the Ministry of Justice (MOJ), the Financial Services Authority (FSA), the Financial Conduct Authority (FCA) or if your business operates as an Authorised Representative (AR) or similar status with an insurance company.



## WHAT MAKES US DIFFERENT

We offer online 24/7 TPS Screening that's quick and easy to use. You can check small lists, large lists or just single numbers against the TPS register any time of the day or night.

You can download your results in a selection of formats. We can identify what numbers are on the TPS, we can remove them from your list or we can simplify your list by removing any records for you that you can't call. Don't worry though, we still hold your full list online if you want to download it in another format later.

Unlike many of our competitors, we won't charge you for screening records if we can't find a phone number to check.

We also offer certificates on individual numbers and lists in case you're having a dispute with a consumer or your client.



## HOW LONG DOES IT TAKE TO CHECK A LIST?

It normally takes less than 5 minutes to upload, screen and download your data.

## HOW MUCH DOES IT COST?

Our current price list is on the pricing page of our website [www.tpsonline.co.uk](http://www.tpsonline.co.uk). Keep an eye out though as we run regular promotions and free credits.

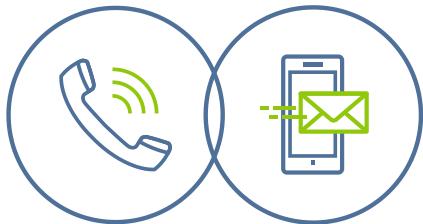
If you're a member of a business organisation, why not get them to contact us. We're more than happy to promote responsible telemarketing in conjunction with business groups by offering discounts and special offers to group members.



# MOBILE & LANDLINE NUMBER CHECKING

Whether you have a landline or mobile dataset (or both), we can help you increase the connectivity with our telephone validation services.

## MAXIMISE YOUR DATA



- increase connectivity
- increase productivity
- increase staff motivation with better results
- increase the accuracy of your Management Information; and
- ultimately increase your results

## WHY SHOULD YOU CLEAN YOUR TELEPHONE DATA?

If your business relies on telephone based sales then you'll know the value of connectivity.

We can help you validate the connectivity of your landline and mobile telephone numbers using our online and offline validation tools and increase the productivity of your outbound teams.

Don't settle for text messages disappearing into nowhere, automated voice messages not reaching their destination or operators waiting for lengthy periods on diallers for a connecting call.



### The Children's Society

TPS Services are proud to announce our support for The Children's Society. Established for over 100 years, the Children's Society runs local projects, helping children and young people when they are at their most vulnerable.



# AUTOMATED 24/7 ANSWERING SERVICES (IVR)



Since May 2016 it's been the law that businesses making sales and marketing calls are required to show a CLI. This in turn generates more calls back from those people who missed your calls.

We can provide you with automated answering services to handle your call backs from all of those missed calls.

You can opt for a simple "...sorry we missed you..." message or go further and additionally offer a "...if you no longer wish to receive calls from us..." opt-out option that collects the telephone numbers of the opt-outs and pops them directly into a Do Not Call (DNC) database within your TPS Services account.

For more information and samples of call recordings visit  
**[www.tpsonline.co.uk/automated-ivr-services.aspx](http://www.tpsonline.co.uk/automated-ivr-services.aspx)**

# HOW CAN I PAY

You can pay for your list screening using any of the following methods:

## Bank Transfer:

Name: TPS Services  
Sort Code: 30-90-53  
Account: 00129200  
IBAN: GB46 LOYD30905300129200  
BIC/SWIFT: LOYDGB21153

## Credit Card

**Paypal** to [paypal@iwantthat.co.uk](mailto:paypal@iwantthat.co.uk)  
**Cheques** made payable to "TPS Services"  
**Direct Debit**

# CAN I GET A TEST ACCOUNT

If you'd like to see how our system works, simply sign up for an account and contact us and we'll give you some free credits so you can try test uploading some data, screening and downloading it before you decide whether or not our system is the best on the market!

That's how confident we are that you'll like what we've created.



Vince Costa-Barnett - Director

## WHAT SHOULD I DO NEXT?

Signup online, make an enquiry online or call us on **0343 005 9576** and we'll help you get started. If one of our operators is showing online via our web chat then they will be more than happy to assist you with any questions or setting up your free trial account.

\*Calls cost 5p per minute plus your phone company's access charge.

